# **Junior Volleyball Association of Austin**

# Work Program

# Frequently Asked Questions (FAQ)

## **Work Program Policy:**

- BE EARLY
  - Please arrive 15 minutes early to allow time for traffic, parking, & check-ins.
- BE COMMITTED
  - Please understand that you are committing to the program.
- BE HAPPY
  - Please be excited, engaging, helpful and professional during your work shift.
     Please represent yourself & JVAA to your fullest ability.

#### Q. How do I apply to participate in the work program?

A. The work program application is available on our website >About >Financial Aid

#### Q. Who do I contact for work opportunities?

A. The contact person for all work opportunities is:

The JVAA Accounting Department – clubacct@austinjuniors.com

#### Q. When is my application due?

A. To be considered for the most work opportunities possible, you must submit your completed work program application by November 30, 2025. Work program applications will be accepted after this date, but there are limited work opportunities available, and they are assigned on a first-come, first-serve basis.

# Q. Who can participate in the work program?

A. Anyone can participate in the work program if you are over 15 years old. However, we must know to which player account you would like your work credits applied.

#### Q. Is there a minimum or maximum number of hours required to participate?

A. No, you may work as little as one hour or as many as is available.

#### Q. When do work opportunities start?

A. Work program opportunities this season begin no later than December 2025.

#### Q. When do work opportunities end?

A. Most work program opportunities end April 30, 2026. Any further work program opportunities are available on an as-needed basis.

#### Q. How are work program positions assigned/scheduled?

A. The work program positions are assigned on a first-come first-serve basis. The first person to request a position, assuming they can complete the task at hand, will be assigned

the position by applying on our <u>ajv.iVolunteer</u> website. Please be sure to enter your name and email address when applying.

## Q. When will I know that I have been assigned a work position?

A. You will be asked to confirm the position via email through our <u>ajv.iVolunteer</u> website.

#### Q. What do I do when I show up to work?

A. Upon arriving at your work program job, you will need to check in with the Building Supervisor or at the Tournament Desk. Then you must sign in on the designated sheet and include the player's name and team for which you are working.

#### Q. What happens if I am unable to make it to my scheduled work commitment?

A. If you are unable to make your work program commitment you must provide at least 24-hour notice to avoid the penalty of being dropped from the work program. NO EXCEPTIONS! If you fail to give notice and show up to your work program commitment, you will be removed from the work program and any scheduled future work program opportunities.

### Q. What is the pay rate for work program jobs?

A. \$20 per hour.

### Q. How do my earnings get applied?

A. All work credits earned will be applied to the *last invoice on your account first* and will continue to be applied to the farthest outstanding balance until such time as the work credits earned are exhausted.

# Q. When will my work credits earned appear on my account?

A. All work credits earned are posted to your account once a month at the end of the month. You can view your applied work credits no later than 45 days (about 1 and a half months) after the work is performed.

#### Q. Do I still need to make my monthly payments while participating in the work program?

A. **YES!** While participating in the work program you are still responsible for paying the monthly fees on your account in full by the due date designated each month.

#### Q. What happens if I work more than the amount needed to pay off my account?

A. If the work credits earned ever exceed the amount required to pay off your account, you will be cut a check for the excess amount earned. Any individual who receives earnings in the form of a check for \$600 or more in one calendar year will be issued a 1099 for income tax purposes.

#### Q. Where do I apply for work program opportunities?

A. Ajv.ivolunteer.com

#### **WORK PROGRAM REWARDS**

## Q. What are Work Program Rewards?

A. Work Program Rewards is a matching program created by the Scholarship Committee and financed through the Scholarship Fund that offers each Work Program participant the opportunity to receive a dollar-for-dollar matching credit applied to their account based on the amount they earn through the Work Program.

**Example**: WP Participant A earns \$100 working at a JVAA event in the month of January. WP Participant A then receives a \$200 credit applied to the farthest outstanding invoice on their player account no later than early March calculated as follows: \$100 earned + \$100 matched by the Scholarship Fund = \$200 total credit.

#### Q. How can I become eligible to receive Work Program Rewards?

A. If you are an active volleyball player with AJV who participates in the Work Program during the 2025-2026 season, you are eligible to receive Work Program Rewards. There is no additional paperwork required to receive the benefits from this program.

# Q. When are Work Program Rewards applied to Player/Participant accounts?

A. Work Program Rewards are applied to Player/Participant accounts within 45 days of when the qualifying Work Program task was completed.

# Q. Can all Work Program participants receive Work Program Rewards or is it only in relation to work performed specifically by the Player?

A. Work Program Rewards can be earned by anyone participating in the Work Program on behalf of an AJV player. This can be a family member or friend, as long as the money earned in the Work Program is credited to an AJV volleyball player's account.

# Q. What happens if the amount of Work Program Rewards exceeds the outstanding balance in my Player account?

A. If the Work Program Rewards exceeds the amount required to pay off your account, the amount of the Rewards overage will be returned to the Scholarship Fund. There is no cash value for Work Program Rewards, and it cannot be rolled over to another season or credited to AJV Programming (camps, clinics, leagues, etc.).

**Example**: The balance on Player A's account is \$150. Player A earns \$100 through the Work Program and is eligible to receive \$100 in Work Program Rewards. Player A's account balance will be paid in full after \$150 is applied, and the \$50 overage in Work Program Rewards will go back to the Scholarship Fund to help other players in need.